



## **Member Code of Conduct**

**Membership of the Backflow Prevention Association of Australia Inc. requires acceptance and understanding of the member Code of Conduct. Deliberate and or repeated actions outside the Code may lead to your membership being cancelled.**

### **Confidentiality**

We are committed to maintaining the highest degree of integrity in all our dealings with other members and with potential, current and past clients, both in terms of normal commercial confidentiality, and the protection of all personal information received in the course of providing the business services concerned. We extend the same standards to all our customers, suppliers and associates.

### **Ethics**

We always conduct ourselves honestly and honourably, and expect our clients and suppliers to do the same. Our advice, strategic assistance and the methods imparted through our training, take proper account of ethical considerations, together with the protection and enhancement of the moral position of our clients and suppliers.

### **Duty of care**

Our actions and advice will always conform to relevant law, and we believe that all businesses and organisations, should avoid causing any adverse effect on the human rights of people in the organisations we deal with, the local and wider environments, and the well-being of society at large.

### **Conflict of interest**

In the best interest of the Association and in accordance with ethical procedures, Conflicts of Interest are to be openly acknowledged and all activities must be transparent and open to audit.

### **Intellectual property and moral rights**

We respect the moral and intellectual copyright vested in the Association and do not seek to profit from the Association's Intellectual property.

### **Professional conduct**

We conduct all of our activities professionally and with integrity. We take great care to be completely objective in our judgement and any recommendations that we give, so that issues are never influenced by anything other than the best and proper interests of the Association.

### **Equality and discrimination**

We always strive to be fair and objective in our actions and in our interaction with other members, and we are never influenced in our decisions, actions or recommendations by issues of gender, race, creed, colour, age or personal disability. We respect the views of others and encourage positive interactions between members by using appropriate language, behaviour and actions.

The Backflow Prevention Association of Australia Inc.

PO Box 307 Aspley QLD 4034

ABN 27 476 355 741    WEB: [www.bpaa.org.au](http://www.bpaa.org.au)    EMAIL: [bpaaoffice@gmail.com](mailto:bpaaoffice@gmail.com)